



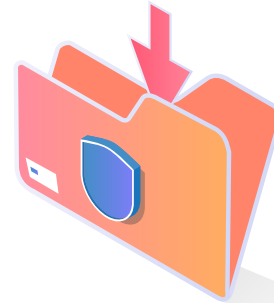
SERVICES OVERVIEW

Disaster Recovery Services

DISASTER RECOVERY AS A SERVICE

Experience peace of mind during times of disaster with DRaaS, as you can swiftly recover from business disruptions and IT-related incidents.

Disaster Recovery as a Service (DRaaS) is a comprehensive managed solution that offers you the assurance that your critical business systems will remain recoverable in the event of a disaster.



Risk Assessment

- Risk Threat Assessment
- Business Impact Analysis

Plan Development

- Business Continuity Planning
- Disaster Recovery Planning

Testing & Validation

- Review • Revise • Exercise

1. Risk Assessment : Analyzing the threat

Our process begins with identifying business situations and practices that can put your business at risk. Our risk threat assessment identifies the probabilities of threats, severity of impacts, and risk levels associated with various types of IT-related incidents, such as malicious activities, natural disasters, and human errors. We will also analyze the impact of such events on different aspects of your business processes. By identifying critical functions and evaluating every aspect of your business, we will create a robust Business Continuity Plan (BCP) and Disaster Recovery (DR) policy specifically tailored for your business.

2. Plan Development: Creating Policies

Business Continuity Planning. With a proper understanding of your business process, we will create a business continuity plan aimed at maintaining or restoring operations after an interruption. In the event of an unplanned disturbance that affects your business, the continuity plan will come into action, providing a quick response and facilitating recovery.

Disaster Recovery Planning. Our Disaster Recovery Plan offers businesses a comprehensive and well-structured approach to expedite the restoration of their operations. By maintaining or restoring critical systems, it helps mitigate confusion and minimizes the likelihood of further errors.

3. Testing & Validation

Review. Periodically, we will review the content of the Business Continuity Plan (BCP) and Disaster Recovery (DR) plans to ensure their continued effectiveness in aligning with your current business process structure.

Exercise. Regularly, we will conduct DR testing and simulation exercises to ensure the plans and policies achieve 100% effectiveness.

Revise. As needed, we will make revisions to guarantee the ongoing effectiveness of the BCP and DR plans.

CLOUD BACKUP: PROTECT YOUR CLOUD DATA

Be prepared to overcome permission issues, corrupted content, or intricate data loss scenarios. With cloud-to-cloud backup, you can effectively navigate even the most challenging circumstances. Whether it's user error, an outage, or a ransomware attack, having a backup in place is crucial for your business.



MICROSOFT 365 MANAGED CLOUD BACKUP

Major cloud providers like Microsoft recognize the significance of third-party backup and recovery solutions, especially in situations where specific products, like Azure Active Directory, lack native backup capabilities. Protect your data and swiftly recover from data loss by implementing a cloud backup solution.

Flexible Restore for Microsoft 365 Managed Cloud Backup

- ✔ **Out-of-place restore.** Restore content out of place, to another cloud site, mailbox, OneDrive, or Group. We make it easy to keep and restructure data as your organization evolves, or users join or leave.
- ✔ **Granular restore for mail, files, collaboration.** On-demand granular recovery manages conflicts to ensure the most authoritative copy is recovered.
- ✔ **Offline restore.** Restore .ZIP and PST files to local storage for any time access. Export OneDrive, SharePoint, and Outlook data, including files, mailboxes, or mail items such as chat histories.
- ✔ **Object-based restore.** Directly locate Microsoft 365 Teams, files, emails, or other objects with full-text search for rapid discovery and recovery.